

23 Nov 2022

The *Director*
Director Ministry of Consumer Affairs, Food and Civil Supplies,
Government of Madhya Pradesh,
Bhopal

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

With reference to the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 2) Board Resolution
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Order form & its terms and condition for a Consumer
- 7) Order form & its terms and conditions for a Consumer/Direct Seller
- 8) Buy-back, return, and refund policy
- 9) Mechanism of Grievance Redressal
- 10) Products Price list and catalogue
- 11) ID Card
- 12) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and, other similar registrations

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For AMULYA HERBS PVT LTD

Rajiv Kumar

AUTHORISED SIGNATORY

Rajiv Kumar
23-11-2022
खाद्य, नागरिक आपूर्ति एवं उपभोक्ता संरक्षण
संसाधन विभाग (विद्यमान)